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# Integrating Employment Services At The Local PA CareerLink®



# Welcome to PA Careerlink®

## PA CareerLink® Services

- Job Seeker Services (Core)
  - Orientation
  - Initial Assessment
  - Eligibility Determination
- Job Seeker Services (Intensive)
  - Individual Employment Plan
- Job Seeker Trainings
  - Job Readiness Training
  - On-the-Job Training
  - Occupational Skills Training
  - Adult Education and Literacy
  - Registered Apprenticeship & Training Programs

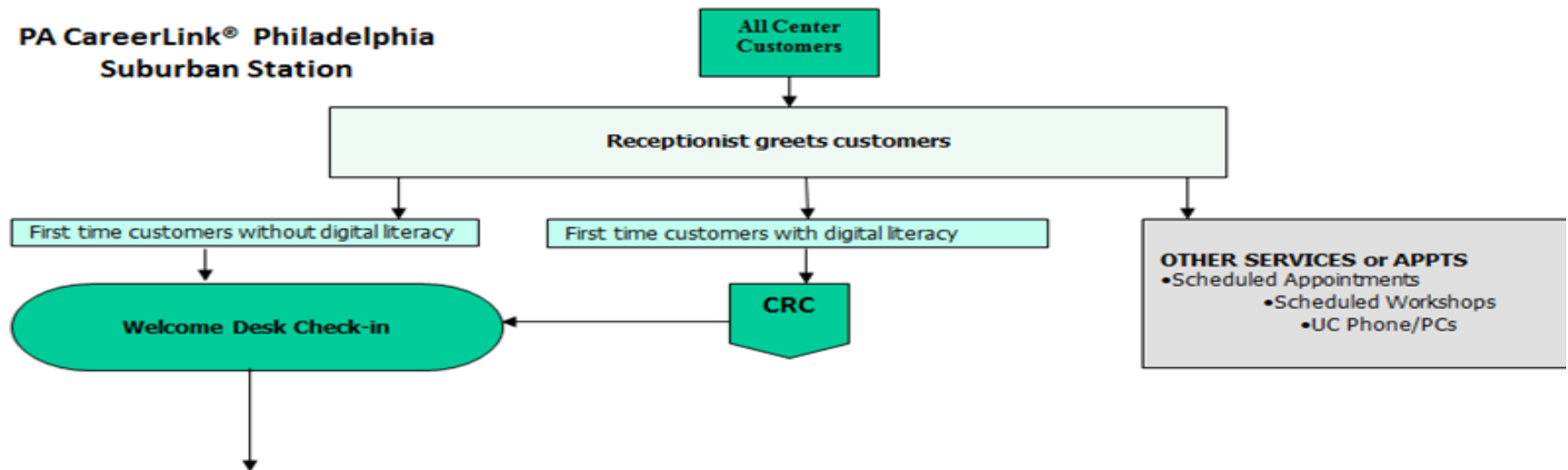
# Welcome to PA Careerlink®

## PA CareerLink® Services

- **Employer Services (Core)**
  - Universal Access
  - Orientation
  - Registration
  - Access to Resumes
  - Job Opening Information
  - Automated Job Matching
  - Pre-Screening and Referral
  - Training Programs, Lists, Reports
  - Employment Statistics
  - Resource Room
  - Economic Development
  - Initial Skills Assessment
  - Access to PC Training
  - Follow-up
- **Employer Services (Intensive)**
  - Job Profiling
  - Individual Recruitment Plans
  - Seminars and Workshops
  - Account Executive Services
- **Employer Trainings**
  - Incumbent Worker Training
  - On-the-Job Training
  - Basic Skills Training
  - Advanced Skills Training

# Welcome to PA Careerlink®

PA CareerLink® Philadelphia  
Suburban Station



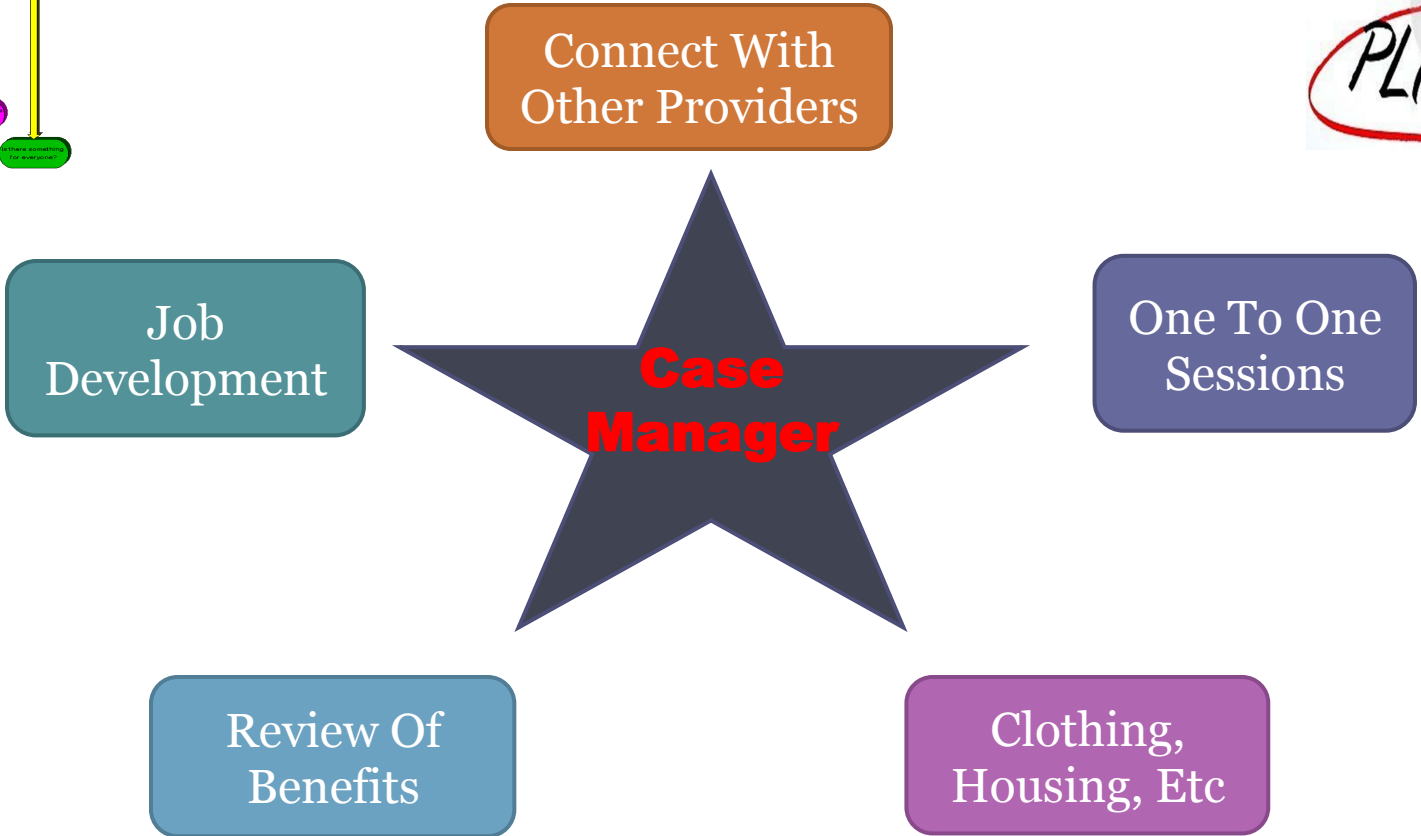
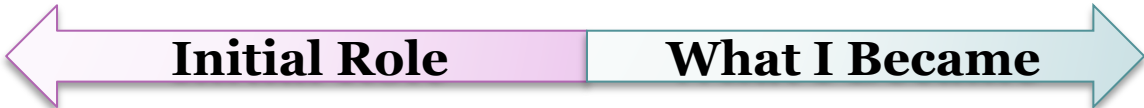
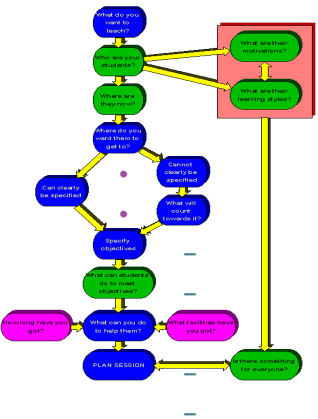
- ONE ON ONE WELCOME MEETING (20-30 minutes)**
1. Welcome - View participant case progress notes and home screen see if they have a PREP letter
  2. Conduct initial assessment by reviewing and editing the initial job gateway® registration and profile and Veteran Eligibility to identify SBE's.
  3. Run an initial job match using Job Gateway®
  4. Complete Literacy or Community Partner referral process if applicable, document partner in case progress note based on your Community Partner referral guide
  5. Complete case progress note and services while participant is at your desk completing the survey

- SKILLS AND EMPLOYMENT MEETING (30 minutes)**
1. Welcome back – view participant case progress notes
  2. *We have about 30 minutes together, what would you like to accomplish?*
  3. Review profile, discuss job search strategies, recommend additional center and community services that might help get a job or improve skills
  4. Run job match and refer to job postings in CWDS
  5. Schedule next steps

# The World of Workforce Innovation Opportunity Act (WIOA)

- Priority of Service
- Supportive Services
- Streamline Process
- Collaborations

# Disability Coordinating Manager



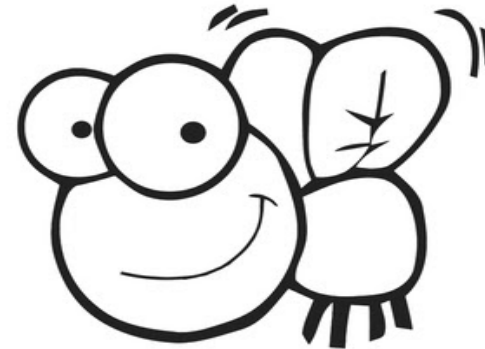
**Accommodations**

One To One Job Search For All Jobseekers

Flexible Interview Schedule

Opened Doors To Support Staff

**Culture Shift**



De-escalating Depression

**Sunny Forecast**

CES Connecting With BSR

# Snapshots of Employer Recruitments

- Hot Jobs
  - [See Handout](#)
- Experiences



# Community Partners

- Lead Center Group Discovery
- Community Integrated Services
- Office of Vocational Rehabilitation
- Department of Human Services
- Temple University
- Community Learning Center
- Wells Fargo
- Turning Points for Children
- myPlace
- Saint John's Community Services
- Community Learning Center
- Center for Literacy
- Temple Well Program
- Empowerment CDC
- YouthBuild
- Holy Family University
- Opportunity, Inc.
- Comhar, Inc.
- Women Organized Against Rape

# Community Partners cont'd

- Your Health Being
- Educational Opportunity Center
- God's promise
- Diversified Community Services
- Points of Children
- Career Wardrobe
- Philadelphia Job Corps
- UESF
- Philadelphia Housing Authority
- Sobriety Through Outpatient
- Clarifi
- PUP
- Gearing Up
- Connection for Humanity
- Graduate Philadelphia
- Bayada
- Wedge Recovery Center
- Philadelphia Dept. of Recreation  
Keypots
- Center for Employment Opportunities
- Turning Points for Children
- Metropolitan Career Center
- Educational Justice Coalition
- ISEO Digital Agency

# Staff Development

- Partnering with OVR sensitivity training.
- Adult Mental Health First Aid Certification
- Trauma 101 Training
- Group Discovery Training

# Disability Navigator

- **Welcomes PA CareerLink® customers with disabilities and provides overview of PA CareerLink® services.**
- **Facilitates initial enrollment in Job Gateway system.**
- **Demonstrates the job match function to both the customer and/or their coach.**
- **Recommends upcoming workshops.**
- **Coordinates with PA CareerLink® staff to “fast track” clients.**
- **Performs outreach to other agencies serving individuals with disabilities.**



# Future Vision for PA CareerLink®

- Services fully integrated
- Multiple funding opportunities, regardless of barriers
  - Individual Training Accounts (ITA)
  - Joint Grant Opportunities
  - Ticket to Work
- Interface with High School Transition Programs
- Retention Support for Everyone

# Thank You

Any Questions?